Order Form: Acme Corp Growth renewal

Order form KF-2025-104 · between Acme Corporation ("Acme Corp") and Brightmoor Facilities Management Ltd ("Customer"), 14 Whitworth Street West, Manchester M1 5WG, United Kingdom.

PARTIES AND CONTACTS

Business contact	Priya Natarajan, Head of Operations (priya.natarajan@brightmoorfm.example)
Billing contact	Gareth Lloyd, Finance Director (gareth.lloyd@brightmoorfm.example)
Administrator	Owen Pryce, Systems Administrator (owen.pryce@brightmoorfm.example)
Acme Corp account manager	Sam Whitfield (sam.whitfield@acme.example)

SUBSCRIPTION

Plan	Acme Corp Growth
Seats	120 technician seats
Price	$49.00 per seat per month, less a 10% discount: $5,292.00 per month
Term	1 December 2025 to 30 November 2026 (12 months)
Invoicing	Monthly on the 1st, due in 14 days

TERMS

1. **Renewal.** This order form renews for a further 12 months unless either party gives written notice at least 30 days before the end of the term.
2. **Seat changes.** Customer may add seats at any time. Seats can be removed only at renewal, with the notice in clause 1.
3. **Discount.** The 10% discount applies to this term only. A renewal is at list price unless the parties agree otherwise in writing.
4. **Service levels.** Acme Corp targets 99.9% monthly uptime. The Growth plan carries no service credits.
5. **Late payment.** Acme Corp may suspend access after written notice if an invoice is more than 30 days overdue.

This order form is governed by Acme Corp's Master Subscription Agreement in force on the effective date. Where they differ, this order form governs.

For Acme Corporation
Elena Vasquez, Chief Revenue Officer
Signed 20 November 2025

For Brightmoor Facilities Management Ltd
Gareth Lloyd, Finance Director
Signed 24 November 2025